



A better way to run your Business

- ✓ Efficiently manage jobs, engineers & costs
- ✓ Improve response time and customer satisfaction
- ✓ Easy to use, scalable and customizable

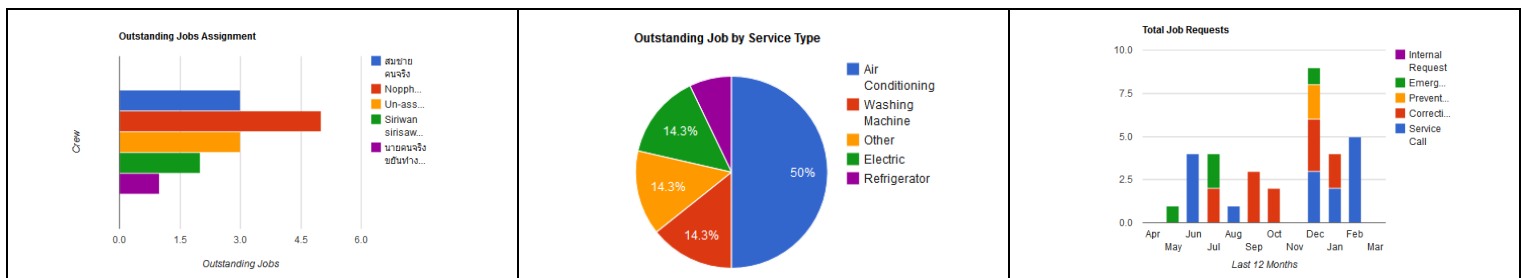
MySaas Field Service Manager (FSM)

MySaas Field Service Manager helps businesses to effectively manage jobs and workforce online. The application allows the team to plan, schedule, assign jobs, view job histories and track job cost.

With MySaas FSM, managers and technician can track and update work status through their laptops or mobile devices, providing instant status update to the customer and crew.

MySaas FSM integrates with MySaas Operation Management System[†] (OPS), MySaas Customer Relationship Management (CRM), providing a real-time 360 view of your operations, enabling you to track jobs status, stocks, costs, billing and schedules online.

Dashboard:



Features:

Plan	Schedule	Work
<ul style="list-style-type: none"> ✓ Create and manage maintenance plans ✓ Add tasks, labor, parts and service fee to plan ✓ Assign plans with different frequency type ✓ Generate plan, request approval from manager ✓ Attach images and files to PM plans ✓ Manage plan workflows 	<ul style="list-style-type: none"> ✓ Create and assign schedule records ✓ Add tasks, labor, parts and service fee to schedule records ✓ Manually or auto-promote schedule records on due dates. ✓ Consolidate schedule records into a single work order ✓ Manage schedule workflows 	<ul style="list-style-type: none"> ✓ Create, assign, escalate, approve and manage jobs in real-time ✓ Receive instant job notification, overdue alerts and status update ✓ Track job costs, manage tasks, subcontractors and customer billings[†] ✓ Print service forms anytime, anywhere ✓ View job history, payment history[†] and warranty ✓ Attach job specific images, documents and notes ✓ Manage engineers and technician workflows ✓ Analyze requests and view service reports



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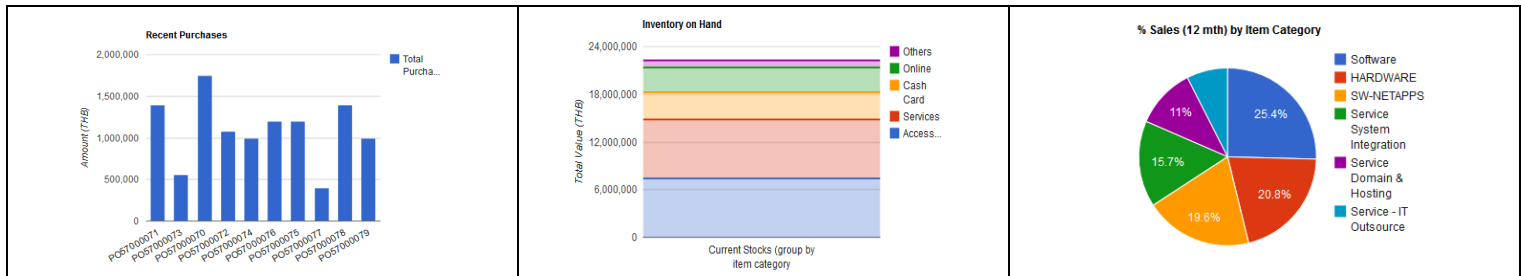
- ✓ Streamline business processes and enhance collaboration.
- ✓ Improve customer satisfaction and profitability.
- ✓ Affordable, easy to use and scalable.

MySaas Operations Management System (OPS)

MySaas Operations Management System is a web-based application that integrates business functions to facilitate the flow of information across departments, organizational units and geographical locations. It provides business owner and the management team with accurate and consistent view of information, thereby enabling business owner to make better decision.

MySaas OPS is fully integrated with MySaas Customer Relationships Management (CRM) and MySaas Field Service Manager[†] (FSM)

Dashboards:



Features:

Purchase	Inventory	Sales
<ul style="list-style-type: none"> ✓ Track vendor, view purchase history, manage contacts, costing and payment terms ✓ Create purchase orders, request approvals ✓ Perform goods receipts/partial receipts ✓ Post invoices ✓ Attach images and files to purchase documents ✓ Manage purchase workflows ✓ Analyze purchases and view reports 	<ul style="list-style-type: none"> ✓ Track stocks, manage transfers and adjustments ✓ Define multiple locations, costing methods, units of measurement, price lists & bill of materials ✓ Lot track and Serializable ✓ Track warranty and service histories[†] ✓ Attach images and notes ✓ Low stock alert and notification ✓ Manage inventory workflows 	<ul style="list-style-type: none"> ✓ Track customer, view sales history, manage contacts, price lists and payment terms ✓ Create sales quotes, revise quotes and approve quotes ✓ Perform shipments/partial shipments ✓ Post invoices ✓ Attach images and files to sales documents ✓ Manage Sales workflows ✓ Analyze sales and view reports